



Insurance and Financial Policy

At **New View Dental**, we believe that you deserve the best care. We are always working hard to present you with the best dental solution possible to treat your personal situation. Each year we provide outstanding dental care to hundreds of patients; some have dental benefits, some don't. If you have dental benefits, congratulations! You are very fortunate. Here are some important things you should know:

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- ■ Your dental benefits are based upon a contract made between your employer and an insurance company. **If you have any questions regarding your dental benefits please contact your employer or insurance company directly. Dental insurance was never meant to pay 100% of your dental care. It is only meant to assist you.**
- ■ We currently accept all private care insurance plans (plans that do not require you to select a dentist from a list or require our office to accept a reduced fee for service). We also accept/are in-network with Paramount PPO and Delta Dental PPO (plans that require our office to accept a reduced fee for service). This means that we work with literally thousands of companies. Although we can maintain computerized histories of payment by a given company, they do change; therefore it is impossible to give you a guaranteed quote at the time of service. We estimate your portion based on the most up-to-date information we have, but it is **ONLY AN ESTIMATE**. If you would like to know your insurance benefits, we will be happy to file a “pre-treatment authorization” with your insurance company prior to treatment. Keep in mind this is not a guarantee of coverage. This does delay treatment but will give you the exact out of pocket figures you may require.
- ■ If our office is **in-network** with your dental plan, we will bill your insurance as a courtesy. If insurance does not pay within 90 days, **New View Dental** reserves the right to request payment in full for services from you and let you collect the insurance funds that are due to you. This is rare but it is important that you recognize that the insurance you have is a legal contract between YOU and your insurance company. Our office is not, and cannot be a part of that legal contract. Ultimately, you are responsible for all charges incurred in our office. For all **out-of-network** plans, our office will submit claims on your behalf. Payment will be sent to your home-address. You will be responsible for the **full** amount due at the time of service.
- ■ **New View Dental** does require payment in full for your portion at the time of service. We accept MasterCard, Visa, American Express, Discover, cash, and checks (for existing patients with established payment history). **We do not accept checks for over \$500.00 for any patient.** If you are in need of an extended finance option, we also work with CareCredit. CareCredit offers an interest bearing revolving charge designed to meet your treatment plan needs on approved credit.
- ■ A specific amount of time is reserved especially for you and we strongly encourage all patients to keep their appointments. If you must change your appointment, we require at **least a 48 hour notice during business days (Monday-Friday) in order to avoid a \$50 cancellation fee.**
- ■ In the event of an emergency after regular business hours a **\$100 emergency fee** will be charged for established patients in addition to the necessary treatment fees. Patients who are not established in the practice will be charged **\$150 after hours emergency fee.**

I agree with the above conditions.

Print Name: _____ Date: _____

Patient/Parent Signature: _____